



ཀླུ་ཡོངས་མཐའ་འཁོར་གནས་སྤངས་ལྷན་ཚོགས།
 དཔལ་ལྷན་འབྲུག་གཞུང་།
National Environment Commission
 Royal Government of Bhutan



Service Delivery Feedback Form

Please fill out this brief feedback form to help us improve our environmental clearance service delivery

A. Please tell us the date and location of your visit:

Date:..... Location:.....

Name and contact details (optional):

B. Please tick your satisfaction level against the following statement using the rating scale as below: 1. Poor 2. Average 3. Good 4. Very good 5. Excellent

Areas to rate		1	2	3	4	5
Overall service delivery	Your experience on the quality of our service delivery					
	<i>If rated poor and average, provide reasons and suggestions</i>					
Application process	Our application documents are easily accessible (or made readily available when requested)					
	Our application form suits your proposal					
	<i>If rated poor and average, provide reasons and suggestions</i>					
Staff's conduct	Our staffs are approachable and friendly					
	Our staffs are available to guide and facilitate the application process					
	<i>If rated poor and average, provide reasons and suggestions</i>					

C. Any other suggestions on how we can improve our services?

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Thank you for availing our service and for your valuable feedback